

RECEIVED  
CENTRAL FAX CENTER

OCT 08 2004

Atty Docket No.  
[96-3-512CON1CP2]

**IN THE UNITED STATES PATENT AND TRADEMARK OFFICE**

Inventor(s): W. David Shambroom

Title: Platform Neutral System and Method for Providing Secure Remote Operations Over an Insecure Computer Network

Appl. No.: 09/759,100

Filing Date: Jan. 12, 2001

Examiner: K. Abrishamkar

Art Unit: 2131

Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

**RESPONSE TO OFFICE ACTION**

Applicant submits the following in response to the Office Action mailed September 9, 2004.

A Listing of the Claims replacing all previous claim listing begins on page 2.

Remarks begin on page 10.



RECEIVED  
CENTRAL FAX CENTER  
OCT 08 2004

**Intellectual Property Law Group**

**Verizon Corporate Services Group Inc**

600 Hidden Ridge Drive  
Irving, Texas 75038  
MailCode HQE03H14  
Phone: 972/718-4800  
Fax: 972/718-3946  
E mail:  
[christian.andersen@verizon.com](mailto:christian.andersen@verizon.com)

To: U.S. Patent and Trademark Office – From: Christian R. Andersen  
 Examiner: K. ABRISHAMKAR  
 Group Art Unit: 2131 Sr. Paralegal – Intellectual Property

---

Fax:	703-872-9306	Pages
		with 16
		Cover:

---

**FORMAL SUBMISSION OF:**

1) Amendment Transmittal;	3) Response to Office Action.
2) Terminal Disclaimer; and	

Title: **PLATFORM NEUTRAL SYSTEM AND METHOD FOR PROVIDING SECURE REMOTE OPERATIONS OVER AN INSECURE COMPUTER NETWORK**  
 Serial No. **09/759,100**  
 Filing Date: **January 12, 2001**  
 First Named Inventor: **W. David SHAMBROOM**  
 Atty. No. **96-3-512CON1CP2**

**CERTIFICATE OF FACSIMILE TRANSMISSION**

I hereby certify that the above-referenced documents are facsimile transmitted to the Patent and Trademark Office on the date shown below:

Christian R. Andersen

Date of Transmission: October 8, 2004